

Jericho Road Community Health Center
University At Buffalo, School of Pharmacy & Pharmaceutical
Sciences Advanced Pharmacy Practice Experiential Rotation
Longitudinal Rotation (12-Weeks)

Preceptors: **Gina M. Prescott, PharmD, BCPS, FCCP**
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Site overview

Jericho Road Community Health Center is a federally qualified health center comprised of multiple locations strategically located on the west side to meet the need of some of the most vulnerable patients in the city of Buffalo. Jericho Road Community Health Center provides high-quality medical care for people with limited access to medical care, like families living in poverty, refugees, and immigrants regardless of insurance status or patient ability to pay. Pharmacy service plays an integral part in the care delivered at Jericho Road. The center has two in-house dispensing pharmacies and a clinical pharmacotherapy service.

<u>Locations:</u>	<i>Main Location:</i> 184 Barton Street Buffalo, NY 14213	182 Breckenridge Street Buffalo, NY 14213	1021 Broadway Floor 3, Buffalo, NY 14212
	21 Doat Street Buffalo, NY 14211		

Hours will generally be 8am-5pm, depending on your location and patient schedule, and arriving early or staying late may be required as dictated by patient care activities.

Goals

- To collaborate within an interprofessional healthcare team through active participation in the management of common chronic disease states encountered in the primary care setting
- To hone clinical knowledge and develop skills necessary for independent and collaborative practice
- To enhance communication and collaborative skills with patients and the healthcare team
- To form culturally competent, knowledgeable, and well-rounded pharmacists ready to be part of an integrated ambulatory care practice

Objectives

Upon completion of this experience, student pharmacists should be able to complete the following:

- Identify and interpret key subjective and objective data pertinent for common chronic diseases
- Assess subjective and objective data to identify possible non-pharmacologic and pharmacologic interventions utilizing evidence-based medicine and culturally appropriate care
- Communicate, verbally or in writing, interventions for common disease states seen in primary care
 - Document in a concise yet complete manner key health information, intervention, and recommendations in a note format
 - Present patient case and care plan to preceptor, peers, and providers
- Lead pharmacotherapy visits
 - Perform data collection and analysis for patient visit (work-up, medication reconciliation, problem identification, list of actionable items)

- Conduct visit and make interventions as clinically appropriate
- Document in EHR, complete pending tasks to complete visit, and follow-up as applicable
- Collaborate with members of care team and leverage expertise to positively impact care delivery and learning environment
- Recognize the role pharmacists, 340B pharmacy operations and FQHC designation in enhancing access to care

Direct Patient Care Activities

- Patient Medication or Device Counseling
- Clinical Drug Information Consults
- Compliance Education
- Attend Patient Provider Visits
- Documentation of Clinic Pharmacist Visits
- Attend Access to Care Initiatives

Non-Patient Care Activities

During this rotation, you will be taking part in one or more of the following:

- Topic discussion
- Case presentation
- In-service
- Drug information
- Journal club
- Population-health initiatives
- Medication adherence or Workflow optimization projects

The service is seeking enthusiastic student pharmacists motivated to provide care in an integrated-care model, working with physicians, advanced practice providers (NP, PA, LCSW), and staff (MA, receptionists, interpreters, spiritual counselors). Jericho Road Community Health Center services refugees, immigrants, and low-income population. Student pharmacists must exhibit some level of cultural awareness, patience, respect, empathy, and professionalism during their rotation. It is an expectation that in addition to expanding their clinical knowledge, student pharmacists will grow their confidence, independence, and assertiveness in working with patients and the care team.

For additional information and/or questions contact the Dr. Prescott (gmzurick@buffalo.edu) AND Dr. Cellino (christan@buffalo.edu)

To-Do before rotation:

[CORE Readiness Playlist](#) (Ambulatory Care rotation - Jericho Road Community Health Center)

- Overview: Ambulatory Care Pharmacy – 5 min
- Overview: 340B Drug Pricing Discount Program – 4 min
- Overview: Medication Therapy Management – 5 min, 3 min, 2 min
- Overview: Medication Reconciliation – 4 min
- Overview: Adherence and Compliance – 5 min
- Patient Counseling & Communication: Medication Adherence – 3 min
- Professionalism: Basics for Healthcare Students – 7 min
- Professionalism: Phone Etiquette in the Workplace – 9 min
- Overview: Motivational Interviewing – 63 min (Optional)